



VOLUNTEERING POLICY

Newbury Riding for the Disabled

Volunteers play a key role in all areas of NRD and are vital to the ongoing and future success of the charity.

This policy sets out the practical aspects of the involvement of volunteers within the organisation.

RDA UK consists of the RDA Board; National Office staff; National, Regional and County Representatives; Coach Developers; National Trainers and Assessors.

The role of all involved in NRD, is to ensure all our participants, staff and volunteers have an excellent experience with RDA.

NRD's Core Values

NRD has five core values that frame all decisions and actions taken by volunteers and staff throughout the organisation.

1. NRD is a community of people who believe that it's what you can do that counts and who enable participants and volunteers to achieve their goals
2. NRD values the input of all people who are involved - participants, volunteers and paid staff
3. NRD ensures that development and achievement is recognised and celebrated across the organisation
4. NRD aims to deliver an excellent service and experience for all participants and volunteers
5. NRD recognises the central part that horses and ponies play in everything we do

Recruitment

Each NRD volunteer role has a role description where the tasks associated with that role will be defined along with the method of appointment or selection and the maximum tenure of a particular role. As a volunteer vacancy arises recruitment will take place on a local or national basis as is appropriate for the role. Any volunteer recruited directly into NRD will follow the same safe recruitment process as those within RDA Groups and outlined in the Essentials of RDA.

Minimum Age

NRD Volunteers must be aged 12 or over and volunteers under the age of 14 should be supervised by a responsible adult at all times and not left alone when volunteering.

Induction and Training

All NRD volunteers will be provided with an induction pack that includes an outline of their role and responsibilities as a volunteer. NRD volunteers are able to access a range of opportunities for learning and development to support them in their role. In some cases, this will be formal training, in others it may be through coaching and peer support from others.

Expenses

It is NRD's policy that no volunteer should be required to spend their own money in the pursuit of the organisation's objectives. Volunteers will be entitled to the reimbursement of all reasonable out of pocket expenses subject to the guidelines in the RDA Expenses Policy.

Insurance

All volunteers carrying out tasks for NRD are covered by appropriate insurance policies. These include Public Liability Insurance and most NRD volunteers also benefit from Personal Accident Insurance. Volunteers over 80 are covered by Personal Accident Insurance, but the cover excludes Benefit 4 (Permanent Total Disablement) and Benefit 5 (Temporary Total Disablement/Out of pocket expenses). Volunteers over 90 years of age are not covered by Personal Accident Insurance.

Safeguarding

RDA UK is committed to creating a safe environment for everyone involved in RDA activities, including volunteers. Volunteers are asked to adhere to NRD's Safeguarding policy statements and Health & Safety policy.

Equal Opportunities

NRD operates an equality and diversity policy. Volunteers are expected to have an understanding of and a commitment to NRD's principles of equality and diversity.

Working Together

Everyone who represents NRD is expected to act honestly, reasonably, conscientiously and in good faith at all times including in their interactions with participants, staff and other volunteers. NRD Working Together framework outlines our expected behaviour and the NRD framework for dealing with problems, including making and handling complaints.

Data Protection

NRD takes step to take care of the information and data held in relation to volunteers and respects their privacy. To this end All NRD volunteer data will processed and stored in line with NRD Data Protection Policy and Privacy Statement. NRD requires that all volunteers respect and treat in confidence the information that they may be party to within their role and work in accordance with NRD's Data Protection Policy.