The King's Award for Voluntary Service

Newbury RDA
Newbury Riding for the Disabled
Charity Number: 1121113

Newbury RDA Code of Conduct

WORKING TOGETHER

The role of all volunteers and staff at Newbury RDA (NRDA) is to ensure all our participants, staff and volunteers have an excellent experience with NRDA.

RDA'S CORE VALUES

1. NRDA is a community of people who believe that it's what you can do that counts and who enable participants and volunteers to achieve their goals
2. NRDA values the input of all people who are involved – participants, volunteers and paid staff
3. NRDA ensures that development and achievement is recognised and celebrated across the organisation
4. NRDA aims to deliver an excellent service and experience for all participants and volunteers
5. NRDA recognises the central part that horses and ponies play in everything we do

Expected Behaviours When Working Together within RDA

The standard of behaviour expected when working together, for the ultimate benefit of our participants, is outlined below. Everyone is expected to act honestly, reasonably, conscientiously and in good faith at all times; this includes anyone within RDA Groups and all RDA UK representatives.

At all times we expect volunteers, staff and participants to:

- Treat everyone equally, with respect and dignity
- Comply with lawful and/or reasonable direction, instructions and policies
- Place the safety and welfare of everyone involved as the highest priority
- Always act to ensure a very high standard of equine welfare
- Create a safe and enjoyable environment for participants, volunteers and staff
- Maintain the confidentiality of any information obtained whilst working/volunteering for RDA and only use the information for the purposes for which it was intended

Volunteers, participants and staff will not:

- Allow inappropriate language or behaviour to go unchallenged
- Embarrass, humiliate or undermine individuals
- Act in any way that may bring NRDA into disrepute
- Form a relationship with a child, young person or adult at risk, that is an abuse of trust
- Abuse their privileged position of power or trust